



SPARROWS

CASE STUDY

CRANE AND LIFTING COACH SERVICES

LOCATION

Gulf of Mexico, USA

Improve safety culture with independent and unbiased specialist coaching

BENEFITS

Improved overall safety culture

Strengthened working practices

Improved individual's knowledge and understanding

Optimised team communication



CHALLENGE

- Our customer requested third-party crane and lifting Subject Matter Experts (SMEs) / coaches to assess an increase in dropped objects on one of its assets. The asset is a small installation with crews that have been working together for a long time
- Our key challenge was to facilitate an improvement in the culture that had developed over time which had resulted in complacency. The DROPS were significant in nature and a key goal was to find the root cause and deliver a report and detailed recommendations
- Key to success was to ensure we utilised our coaches' experience of working on offshore drilling installations while being able to readily understand the inherent day-to-day obstacles that crew members face
- Throughout, we required constant liaison between crews and management to secure solutions and present feedback from crews.

SOLUTION

- Coaches were deployed to the asset for an initial three-week review period where they reviewed DROPS cases and findings, any recent changes, crew qualifications, the condition of the cranes and lifting gear and compliance with API, client policies and manufacture recommendations and best practices
- Coaches then delivered detailed recommendations on what was found during the three-week interaction with crews and these recommendations
- During the review period, coaches were on deck alongside crews during operations to review and provide expertise in rigging and lifting operations, provide input at pre-tour, JSA, toolbox and weekly safety meetings focusing on DROPS and crane and lifting procedures
- Coaches interacted with crews daily and were part of lifting operations as an observer and coach with a focus on the coach as a tool to enhance the safety culture, sharing expertise to crane operators and crews to enhance their abilities
- Coaches provide positive feedback on positive actions and provided alternative solutions to areas that need improvement
- Specific activities the coaches were tasked to do included:
 - assess and observe crane operators and deck crew member's abilities and review their credentials and report to the company's management

- present daily reports of crane and lifting activities occurring on the asset
- identify positive or negative trends and present guidance and suggestions to achieve goals
- assess that the cranes were properly operated and maintained as per manufactures recommendation and client policies
- make detailed recommendations and provide guidance on implementation as per manufacturer recommendations, API, and industry best practices
- provide an unbiased approach to coach crews and while giving and receiving feedback from crews and present solutions.

SUMMARY

- Crane operations
- Rigging / lifting
- Training / coaching



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